

Theme

LEARNERS

Priority 1
Consistently deliver an exceptional learning experience.

- 1.1 Deliver a broad, market led and industry relevant curriculum that enables learners to progress onto further education, training or employment.
- 1.2 Provide the appropriate progression opportunities for all.
- 1.3 Ensure our curriculum is accessible, flexible and responsive.
- 1.4 Consult with learners on curriculum design and service development.
- 1.5 Champion the learner voice in corporate and operational decision making.
- 1.6 Continue to improve learner support to enable us to evaluate the effectiveness of the learner journey.
- 1.7 Improve the recruitment of learners onto our Study Programme and Apprenticeship provision.
- 1.8 Increase learner attainment.
- 1.9 Increase learner satisfaction.

Theme

TEAM

Priority 2
Establish HYA Training as an employer of choice in the area.

- 2.1 To have a salary structure which supports staff progression financially and professionally.
- 2.2 Improved systems, processes & practices.
- 2.3 Minimise staff turnover.
- 2.4 Receive a quality standard for people management.
- 2.5 Workforce have up to date qualifications, skills and experience.
- 2.6 Improve the branding and profile of the organisation.

Theme

TECHNOLOGY

Priority 3
Sustained investment in technology to improve internal efficiency and enhance the learning experience.

- 3.1 Develop e-learning and blended learning in order to meet the individual needs of learners.
- 3.2 Embed Apple technology to improve efficiency and enrich the learning experience.
- 3.3 Flexible and reliable source to identify learning difficulties in learners.
- 3.4 HR/Personnel records stored electronically.

Theme

FINANCE

Priority 4
Diversify our income and grow existing and alternate revenue streams.

- 4.1 Remain sustainable and profitable.
- 4.2 Be in a position to deliver T-Levels.
- 4.3 Grow funded provision.
- 4.4 Grow commercial activity to 50% of the organisation's turnover.

Mission

To provide a range of high-quality learning provision, meeting the individual needs of our local and wider community.

Vision

We seek to be the provider of choice, using innovation and the latest technologies in offering a variety of provision which meets the needs of the local community whilst encouraging individual learners to flourish within their personal and professional development.

Values

- Challenge and inspire
- Innovative and enjoyable
 - Value individuality
 - Embrace change