

# HYA Training Ltd

*"helping you to achieve your goals"*

Welcome to the spring edition of the HYA Training Newsletter...

## HYA going from strength strength

HYA celebrate the latest ALI inspection results - **GRADE 2** for Overall Effectiveness.

A team of government inspectors rigorously reviewed HYA services over a period of 4 days and awarded HYA with a Grade 2 for Overall Effectiveness. Grade 2 was given for Leadership and Management and the arrangements for Equality of Opportunity. Grade 2 was also given in Administration and Customer Service.

HYA are delighted with the grade and it confirms to learners and employers that HYA provides an excellent service. The inspection highlighted that in Leadership and Management we had good strategic management that provided HYA with a comprehensive and wide range of programmes. Also HYA works well in partnership with other local providers and has excellent relationships with employers.

The report also highlights the wide-ranging information, impartial advice and guidance given to all learners and stated that all learners gain significant self confidence and good team working skills, with almost all current learners making very good progress towards achieving their full qualification.

### Employer Comments

*"Congratulations to you all at HYA. I never had any doubt that your organisation would do well"* **Janet Tabor** HR Manager, **Regal Fish**.

*"I would like to congratulate you in achieving grade 2 status with your recent ALI inspection, although in my mind it should be a grade 1!"* **Wayne Anderson** Project Manager, **Probe**.

### What Learners like about HYA Training

- the staff, who are always ready to listen and help
- you are treated like an individual
- the fact it's not like school – you are treated like an adult
- the care and support I receive
- the good help in finding the right placement

*"Everyone at HYA Training is extremely proud of this achievement. We have always been very focused on quality assurance, providing very effective advice and guidance to our learners and employers."*

 Lynn McGowan Managing Director





## A Double Celebration!

**Congratulation to Paula Kitching** who celebrated her **18th Birthday** with **HYA staff and Directors**.

She was presented with gifts and a cake to mark the special occasion. As a double celebration she was also presented with her **Business and Administration Level 2 Certificate**.

Paula has not only achieved her apprenticeship framework, but she has also recently been offered a full time position as the receptionist and administration assistant at **HYA Training**. She is keen to gain more experience in this new role and will shortly be embarking on Customer Service Training.

***Congratulations and well done Paula!***



*Aimee Dinsdale & Sarah Wallgate  
- Best design winners -*



*Katie Russell and Warren Beet  
- Best content winners -*

## Fair Trade - PowerPoint Winners

As part of the scheme of work for **Citizenship** our **e2e** learners have researched 'Fair-trade'. This has nicely coincided with 'Fair-trade fortnight' (26th February to 9th March 2007).

The learners also had the opportunity to compare the taste of fair-trade and non-fair-trade products. Not surprisingly no learner could tell the difference. Learners are now looking at ways to promote fair-trade in the future especially with the celebrations this year brought by William Wilberforce.

After the learners researched Fair-trade they put together PowerPoint presentations which were entered into a competition for the best content and best technical presentation.



## Young Apprenticeship - Looking to the future



**Young Apprenticeships** allows motivated and capable 14-16 year olds to study for vocational qualifications. Pupils are based in school, and follow the national core curriculum subjects, but for two days a week they also work towards nationally recognised vocational qualifications delivered in work placements.

HYA Training is currently working with **Winifred Holtby** and **Arch Bishop Thurston**. All the **HYA** learners are enjoying their work placements and are working hard towards the qualification. Companies supporting the Young

Apprenticeship Framework include: **Hull University, HKR Stadium, Toyota** and **Express Welding**.

The **Young Apprentices** attended an open day at HYA Training to see a presentation about the many benefits of 16-18 Apprenticeship Frameworks. At the open day they were all presented with a portfolio of their internal certificates they had achieved to date. In particular, congratulations to **James Hall** who has already completed 2 Business and Administration units and is well on his way to achieving his NVQ qualification.



# RAF Leeming



Jamie Sillitoe - Ready for lift off!

In January 2007 a group of **HYA e2e** learners and tutors enjoyed a day out at **RAF Leeming**.



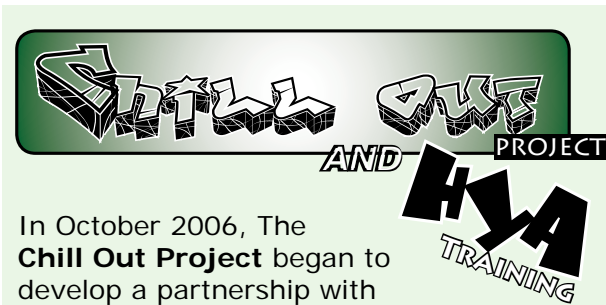
During the day they took a tour of the RAF base and visited the survival resource centre and took a ride on the runway fire engine. Some actually got to sit inside a Tornado cockpit and got kitted out in all the gear.

The learners then watched a short video on the aircraft and by that time they had certainly worked up an appetite and enjoyed a big lunch in the RAF canteen.

What the learners had to say...

"It was great fun and I learnt a lot about the RAF"

"Learnt a lot about the Air Force"



In October 2006, The **Chill Out Project** began to develop a partnership with **HYA Training** to engage with young people in the North Hull area.

Chill out based on the Orchard Park Estate provide a local service to young people to help them with job search, sexual health and drug awareness.

The aim of the partnership is to bring additional practical support, guidance and training to the young people in this area.



To find out more contact :  
The Chill Out Project,  
Homethorpe, Orchard  
Park Estate.

## Learners Go *Green*

Learners and tutors recently visited Hull's **Household Waste Recycle Centre** to find out why we should recycle and what we can all do to help our environment.

The information centre provided videos and hands-on demonstrations to show how quick and easy it is to make a difference.

The learners and tutors felt that the visit had broadened their awareness and some learners felt more determined to recycle more waste.

The learners came back and put forward suggestions to **HYA** about making the training centre and their homes more environmentally friendly.

Some learners suggested:

- **more recycle bins at HYA Training**
- **recycle cups from the drinks machine**
- **recycle old IT equipment to the recycle centre**



## Equality & Diversity Training Course

### Prevent Discrimination - Celebrate our Differences

- Sex Discrimination
- Racial Discrimination
- Harassment
- Diversity
- Grievance Procedures
- Age Discrimination
- Disability Discrimination
- Stereotyping

To find out more call Jo on Tel 01482 211778

## Cottingham Hall

**HYA Training** is proud to congratulate **Carly Barker** for completing her Health & Social Care Apprenticeship Framework at **Cottingham Hall Residential Home**.



**Kay Dickinson** the homes manager has been thrilled with her progress and training, so much so they have offered her a full time position at Cottingham Hall.

**Ruth Sumpton** also an employee at Cottingham Hall has recently achieved her Health & Social Care NVQ.

This is a real triumph for Ruth who has not done any formal qualifications since leaving school 35 years ago. Ruth has shown it is never too late to get qualified.

## Free training with Train to Gain

Looking to train your employees, but not sure you can afford it? **Train to Gain** maybe the answer.

**HYA Training** can offer you Customer Service, Care and Administration qualifications to help ensure your employees have the right skills to do their jobs.

### Train to gain:

- free staff training for employees' first full NVQ Level 2.
- free staff training for Skills for Life (Literacy and Numeracy).
- tailored training to match your business requirements.
- training delivered in the work place.
- virtually no employer paperwork to complete.

**Train to gain** is totally funded by the government and is available to employees' who:

- have not previously gained a full NVQ Level 2 or equivalent qualification (5 GCSE grades A-C).
- have literacy or numeracy needs (Skills for Life).
- are aged 19 plus

For more information regarding this training programme offer, simply contact **Joanne Godfrey** at **HYA Training** on: **Tel 01482 211778**



## Congratulations!

<b>HYA Training Ltd - Quarterly Achievements – Nov 06 to Jan 07</b>	<b>Level 1 Certificate in Adult Literacy</b> Alexandra Gellatly Lee Holland Melissa Staves Warren Beet Lewis Isgate	<b>Level 2 Technical Certificate in Customer Service</b> Katy Spittlehouse Melissa Whaley	Sarah Russell Colette Sansam Michelle Rainger Jade Carrick	Karen Morley Joanne Nichols Tracey Noon Millie Riches Darren Shakesby Denise Sutton Maggie Toker Karen Watson Sally White Claire Whitterton Tracey Wilburn
	<b>Level 1 Certificate in Adult Numeracy</b> Lewis Isgate Warren Beet Sarah Thompson	<b>Level 2 Technical Certificate in Business &amp; Administration</b> Danielle Bingham Michelle Chapman Jon-Paul Keable	<b>OCR Level 2 NVQ in Customer Service</b> Karen Meadows Helena Mills Sharron Newsom	<b>Care Level 2 NVQ</b> Carly Barker Ruth Sumpton Hayley Peace Anne Carter Nicola Kirk Julie Sanders Angie Beach Carol Sutton
	<b>Level 2 Certificate in Adult Literacy</b> Alexandra Gellatly Kelly Brooks Paula Kitching	<b>Level 3 Technical Certificate in Business &amp; Administration</b> Michael Wallis Nicholas Gregory Julie Courtney Nicola Omblor Catherine Lee Hayley Johnson	<b>OCR Level 2 NVQ in Business &amp; Administration</b> Amy Savage Nicola Hunt	<b>Health &amp; Social Care Level 4 NVQ</b> Yvonne Sharp
	<b>Level 2 Certificate in Adult Numeracy</b> Jaymie Thompson	<b>Level 2 Certificate in Supporting Care Practice</b> Emma Ginger Carly Barker	<b>OCR Level 3 NVQ in Business &amp; Administration</b> Katie Potter Maartje Domburg Colette Sansam Claire Hoose Emma Magson	<b>CIEH Foundation Certificate in Health &amp; Safety</b> Alexander Bayton Danielle Bingham Laura Nicholls Andrew Waudby Jack Ellerby
	<b>OCR Level 1 Certificate for IT Users (New CLAIIT)</b> Danielle Bingham Alex Bayton Callum Muncie Katie Buil Daniel Francis Melissa Whaley	<b>Key Skills Level 1</b> Samantha Jensen Katy Spittlehouse Michelle Rainger Jade Carrick	<b>Registered Manager's Award</b> Kerrie Kenington Shirley Williams	
	<b>Equalskills</b> Andy Waudby Jack Ellerby Lewis Isgate Jade Atkinson	<b>Key Skills Level 2</b> Maartje Domburg Michelle Murrey Julie Courtney Catherine Lee Leah Allott Nicola Omblor James Beaumont	<b>Care Level 3 NVQ</b> Myra Clark Nicola Cudbertson Susan Davies Josephine Foster Lisa Harper Susan Hilton Karen Howlett Farron Lane Suzanne Lay Carol Ledner Carol Lowery	

